

Šta je potrebno da uradite u slučaju nezgode ili iznenadne bolesti?

- Pozovite alarmni centar CORIS BEOGRAD. Operateri alarmnog centra dostupni su 24 sata dnevno, 365 dana u godini, na Vašem maternjem jeziku.

Broj telefona: +381 11 36 36 999

- Navedite sljedeće podatke:
 - broj polise i pasoša,
 - ime i prezime, trenutnu adresu i kontakt telefon,
 - prirodu povrede ili bolesti i pomoć koja Vam je potrebna,
 - kratko opišite okolnosti nastanka osiguranog slučaja.
- CORIS BEOGRAD možete kontaktirati i putem e-mail adrese:
coris@coris.rs
- U slučaju da niste u mogućnosti da pozovete alarmni centar CORIS BEOGRAD prije pregleda ljekara ili odlaska u bolnicu, ljekaru ili medicinskom osoblju pokažite polisu osiguranja kako bi oni alarmnom centru prijavili osigurani slučaj.
- Troškove bolničkog liječenja osiguravač će direktno platiti.
- Slijedite sva uputstva koja dobijete od predstavnika CORIS BEOGRAD i osiguravača, u cilju brze i efikasne intervencije.
- Ova polisa pokriva samo troškove liječenja koji su posljedica nesrećnog slučaja/nezgode ili iznenadne bolesti. Troškovi liječenja hroničnih bolesti i posljedica hroničnih bolesti pokriveni su samo u prvom stepenu hitnosti, kao što je otklanjanje akutne boli ili hitne mjere za spašavanje života osigurane osobe.

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What to do in case of an accident or sudden illness?

Call an emergency center Coris Belgrade. The emergency center operators are available 24 hours a day, 365 days a year, on your maternal language.

Phone number: +381 11 36 36 999

Please specify following data:

- The policy number and the passport number,
- Your first and second name, current address and phone number,
- Description of the injury or illness and the kind of help you need,
- Short description of the circumstances of insured risk occurrence.

You can also contact CORIS BELGRADE on the e-mail address:
coris@coris.rs

If you are not able to call Coris Belgrade emergency center before visiting doctor or hospital please show your health travel insurance policy to the doctor or medical staff so they can inform the emergency center about the insured risk occurrence.

The insurer will pay the medical expenses directly.

Please follow the instructions given by representative of Coris Belgrade and from your insurer in order to have fast and efficient intervention.

This insurance policy covers only medical expenses that occur as the consequence of the accident or sudden illness. Medical expenses for treating the chronic diseases and its consequences are covered only in the first degree of emergency such as: the acute pain relief or emergency measures for saving the insured's life.

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